



## **OUR SUCCESS STORIES**



NaviDoc is a software company improving the flow of invoice handling for B2B customers

## Collaboration Model

Time & Material, Hourly.

## Technologies Used



## Situation

NaviDoc ApS faced several challenges that prompted their collaboration with Dynamics 360. Initially, they had a Nav solution developed by a local developer. However, as NaviDoc ApS expanded their operations, their developer was unable to meet the increasing support requirements and eventually left the company. This created a void in ongoing support and customization for their Nav solutions, necessitating external assistance.

## Solution

Dynamics 360 collaborated closely with NaviDoc ApS to understand their evolving needs and develop tailored solutions.

With the advent of Business Central, Dynamics 360 developed a fresh API-based solution for NaviDoc ApS, enabling smooth data import from NAV to Business Central.

It replaced the previous XML-based system, improving efficiency and data integration.

Dynamics 360 created custom extensions (solutions), these included:

- NaviDoc ApS Workflow: To Simplify invoice management, approvals, and minimize administrative efforts.
- NaviDoc ApS Expense: To manage company appendices, enable easy scanning and integration with accounting programs.
- NaviDoc ApS Time: For intuitive time registration for a clear overview of time consumption, accessible across devices.

## Result

The collaboration between Dynamics 360 and NaviDoc ApS resulted in significant enhancements for the client. This included continuous support and maintenance for their existing Nav solution, a seamless transition to a new API-based solution on Business Central, tailored extensions for NaviDoc ApS, streamlined invoice handling and expense management, and assistance with customer queries, such as reporting solutions for one of NaviDoc's clients named Cytex.

Let's get  
dynamic with  
Dynamics 360

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